#### Providing Culturally Relevant Crisis Services During COVID-19:

#### Culturally Responsive Factors to Consider for the Hmong Population

Presented By:

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## About Our Presenter

Pang Foua Yang Rhodes, PhD, LMFT



## Providing Culturally Relevant Crisis Services During COVID-19



Culturally Responsive Factors to Consider for the Hmong Population

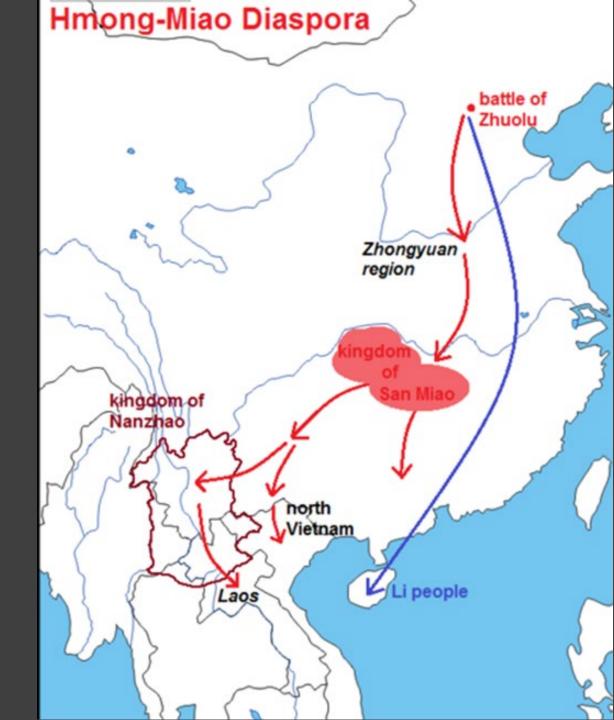
Pang Foua Yang Rhodes, PhD, LMFT

#### Webinar Objectives

- 1) To identify relevant Hmong-specific factors influencing crisis response at the individual, interpersonal, community, and societal levels;
- 2) To understand the challenges Hmong may experience during COVID-19 from a trauma-informed lens; and
- 3)To explicate culturally relevant communications approaches and mental health services

#### History of Hmong Americans

- 4,000 3,000 BCE: Southern China
- 1800's: Migration to Laos, Vietnam, Myanmar
- 1961 1975: Fought CIA's "Secret War"
- 1975 1990s; 2005: Immigration to USA
- Source: MinnesotaHistoricalSociety.org
- Map: Mathieu.van.herzeele



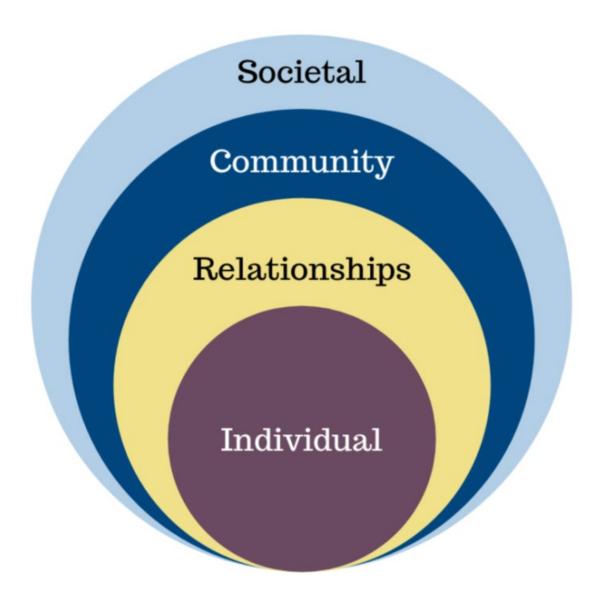
#### Hmong American Population: 309,564

- Most populous states: 1) California, 2) Minnesota, 3) Wisconsin
- 33% are foreign born
- 15% are 45 years old or older
- 16% of families in poverty

Source: 2017 American Community Survey, US Census Bureau.

# Response to Crisis and Challenges Experienced During COVID-19

#### **Social Ecological Model**



#### Individual Level

#### **Factors**

- Acculturation
- Socioeconomic status (SES)

#### Challenges

- Mental health
- Cultural/ethnic identity crisis





Relationships

#### Relationships Level

- Factors
  - Poverty
  - Familism
- Challenges
  - Economic instability
  - Intergenerational conflict

#### Community Level

- Factors
  - Communalism
  - Hierarchy/Authority structure
- Challenges
  - Disruption of essential cultural and religious rites
  - Information gathering





#### Community Level

#### **Historical Trauma**

- Displacement: long history of war and migration
- Deprivation and Suffering: scarcity mentality; survival
- Racism/discrimination: fear, separation, communalism





#### Societal Level

- Factors
  - Disparity in resource access
  - Racism
- Challenges
  - Productivity and thriving
  - Safety and mental health



#### Providing Culturally Relevant Crisis Services During COVID-19

- 1. Coordinating
  Communications
- 2. Providing Mental Health Services
- 3. Utilizing Trauma-Informed Care



Coordinating Communications

• 1. Collaborate with community leaders.

- 2. Provide information in Hmong, utilizing relevant dissemination methods.
  - Telephone Conference Lines
  - Hmong radio
  - YouTube
  - Facebook



# Providing Mental Health Services

- 1. Meet Practical Needs
- 2. Coordinate care with religious leaders
- 3. Provide psychoeducation in Hmong language
- 4. Teletherapy
  - Assess appropriateness for each client.
  - Adjust relevant protocol.
  - Provide psychoeducation and support for client and the whole family.



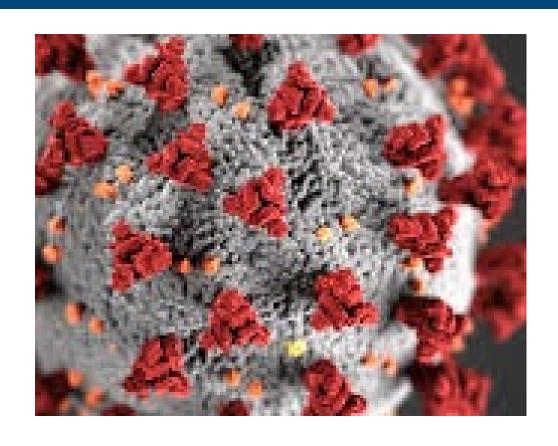
#### Utilizing Trauma-Informed Care

#### **Trauma-Informed Care (TIC)**

- Recognize the pervasiveness of trauma in various forms and its impact.
- Acknowledge and understand symptoms and "difficult" behaviors as coping strategies.
- Collaborate and empower.
- Avoid re-traumatization.



# Providing Culturally Relevant Crisis Services During COVID-19



Culturally Responsive Factors to Consider for the Hmong Population

**SUMMARY** 

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#### **Hmong Language Resources**

https://www.health.state.mn.us/diseases/coronavirus/materials/hmong.html

"Koj yuav ua li cas yog hais tias koj tau tus kabmob COVID-19 nov" (video)(Hennepin County, MN)

https://www.youtube.com/watch?v=j0jxlqpQ9GU&feature=share&fbclid=IwAR15L4lwXQrMw52L3k7tUDeXGHXB\_b28pHHOqQMDnDkQ1Yu9KpUSrc9HR3c

https://www.tpt.org/top-questions-hmong/

https://www.tpt.org/coronavirus-an-almanac-special/video/minnesota-confirms-its-first-case-of-covid-19-hmong-37104/ (video updates)

#### Hmong Language Resources cont.

- 3 Hmong TV News (Twin Cities) https://hbctv.net/ and https://www.youtube.com/channel/UCs6Jrb-GcbxfTwzpNzF\_uYQ
- Suab Hmoob News (Milwaukee) https://shrdo.com/ and Suab Hmoob Broadcasting https://www.youtube.com/user/suabhmongradio
- Hmong TV Network (Fresno) https://hmongtvnetwork.com/ and https://www.facebook.com/hmongtvnetworkinc/

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- SAMHSA-HRSA Center for Integrated Health Solutions. https://www.integration.samhsa.gov/clinical-practice/trauma#webinars
- Sotero, M. (2006). A conceptual model of historical trauma: Implications for public health practice and research. *Journal of Health Disparities Research and Practice*, 1(1), 93-108.

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